

# Nunnington Hall Access Statement

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## Introduction

The grounds are primarily flat with a slight incline up the south side of the garden towards the cutting garden. The house is on a number of different levels due to the organic growth of the building and there are stairs throughout. Access is restricted for visitors with limited mobility. Inside the house light levels can vary as there is limited electric lighting. The garden is fully accessible to all visitors. The visitor route outside is on gravel, grass and flagstone paths. Inside the floor surfaces change between flagstones, carpet and floorboards.

All dogs, including assistance dogs, are welcome in the grounds on leads. Assistance dogs are welcome within the house.

**N.B.** Mobile reception is good in the grounds but patchy around the house. In an emergency please contact a member of the team.

## Arrival & Parking Facilities



Nunnington Hall is signposted from all major roads in the area. The car park is a combination of grass, tarmac and gravel. The house is situated 100m from the Visitor Reception. The overflow car park is grass. This is 200m from visitor reception. There are eleven disabled parking spaces located in the second bay which is closest to Visitor Reception. These are 5m from Visitor Reception. If the disabled spaces are full or the distance is too far visitors can be dropped off at the back of the house at the

staff entrance, please ask at Reception for information or phone the property beforehand for directions.

**N.B.** Nunnington is a small site and there is not a transfer vehicle.

## WCs



The main visitor toilets are situated inside the house and other toilet facilities including a baby change facility are available on the first floor. There is one accessible toilet on site and this is to the rear of the property. It is accessed along the tarmac driveway. The accessible toilet is a right hand transfer. It does not have a Changing Places facility. All toilets are lit by a combination of natural and artificial LED light. The accessible and main toilets have electric hand driers. The toilets on the first floor have paper towels for hand drying. There is an alarm system in the accessible toilet that sounds for assistance in the case of an emergency.

## Visitor Reception

Visitor Reception is located within the carpark. The building is made of wood, including a wooden floor covered by a mat. There is a small step, and secure ramp into the reception building. Our staff will meet anyone outside of the building that is in a wheelchair or unable to enter the building. The reception desk is 93cm high, and each till

point is equipped with an audio-induction loop. The area is lit by natural and artificial light. There is a seat available in Visitor Reception. Two manual wheelchairs are available to loan. Visitors are advised to book a wheelchair in advance by ringing Nunnington Hall, but please check at reception on the day if you have not been able to book in advance.

Visitors with limited mobility can access the main House through a separate entrance. This is located at the rear of the house. Visitors will need to inform a member of the reception team that they require this entrance and it will be opened by a member of the team. It is a manual opening door that opens inwards. It is 109cm wide.

The team are happy to come round the desk to assist all visitors if required.

## House

We have a virtual reality headset experience which can show you all parts of the house and garden. Audio narration of the showrooms and parts of the garden is provided within this and can be switched on or off.

The house is 100m from the car park. The house is accessible along light gravel and tarmac routes. If the gravel is too deep, an alternative entrance at the back of the house is available. To enter the building there is a small step, and an accessible ramp into the porchway. Once in the house the ground floor has steps to different areas. There are handrails on the ground floor steps but due to the location of the steps a ramp is currently not available.



If visitors are unable to use the steps, an alternative entrance is available at the back of the house that will allow access to all but one of the downstairs rooms. Visitors will need to alert a member of the team if they require access through this door. This door is 109cm wide.

The rooms in the house have a combination of wood, stone and carpet on the floors. Each room is lit by a combination of electric and natural light. The electric lights contain LED bulbs and they provide ambient background light.

To access the first and second floors there are stairs with handrails. Two of our rooms in the house are quite small. If you have difficulty accessing either of these rooms please speak to a member of the team and they will be able to assist you. Seats are available in each of the rooms. They are a combination of window seats, seats with arm rests and seats without arm rests. Volunteers are available in the main rooms.

All toilets are within the house except the accessible toilet, which is available in the courtyard at the rear of the house.

We also offer a video tour of the House on a laptop screen. Currently we offer a behind the scenes tour on selected days. We have a Braille guide and a large print house guide. We do not have audio loops in the rooms. Due to the size of the Oak Hall this can be used as a quiet area.

Powered mobility vehicles are welcome in the house. These have the same restrictions as wheelchairs on the ground floor due to steps. The narrowest ground floor doorways in the House are 84cm wide.

## Catering

The tea-room is located within the historic mansion. Access is the same as access to the mansion. There is no counter in the main tea-room. It is table service. The tea-garden is accessible through the garden. This is along tarmac and light gravel paths. The counter is 97cm high but the team are happy to come out into the tea-garden if assistance is required.

Staff are willing to assist visitors as required, if visitors require a seat while queuing the staff team will offer seating. Circulation space of 120cm is available between seating.

Till points have induction loops and currently menus are available in large print. Currently there is no menu in braille. Straws are available on request.

## Garden



All areas of the garden can be accessed without using steps. The Iris garden can be accessed from the cutting garden. Paths in the garden comprise light gravel, paving slabs, tarmac and grass. There is a slight gradient up the avenue towards the cutting garden.

There is a small amount interpretation in the garden. The River Rye runs along the edge of the gardens. Seats are available for visitors to sit on.

## Contact details for more information

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## Map

