

Esplanade Hotel Accessibility Statement

At the Esplanade Hotel in Scarborough, we are dedicated to providing accessible accommodation for all guests. Below is detailed information on accessibility provisions and general points on access within our premises:

Accessibility Features:

We are committed to providing accessible accommodation for guests with mobility, sensory, and other disabilities. Wheelchair-accessible entrances and a lift to all floors ensure ease of movement throughout the premises. Accessible guest rooms feature widened doorways, grab bars in bathrooms, and other amenities designed for enhanced comfort and convenience. Service animals are welcome at our hotel, and our staff members are trained to assist guests with disabilities, offering any necessary support during their stay. We continuously review and improve our accessibility features to ensure a comfortable and enjoyable experience for all guests.

General Points on Access:

The entrance at the front of the hotel features 2 steps and a ramp for accessibility. Our coffee shop, bar, and lounge areas are all on one level, easily accessible from the main entrance. The ballroom and bar can be accessed from the outside of the hotel via a ramp, as they are down 6 steps from the main entrance. The hotel is spread over four floors, with lift access available to all floors. The restaurant is situated on the lower floor and is accessible by both lift and stairs. Parking is located to the rear of the hotel for the convenience of guests.

We welcome guests to contact us directly with any specific accessibility requirements or for further assistance in planning their visit. Our goal is to ensure that all guests feel welcome and have a memorable stay at the Esplanade Hotel.